A large, abstract graphic at the top of the page depicts a globe composed of numerous glowing blue and white nodes connected by a complex network of lines, representing a global digital or data network.

EPAM's remote working solutions are designed to deliver immediate value for our clients in today's new market conditions

From consulting and design to engineering and managed services, our solutions deliver value and assurance. Secure, reliable, collaborative and productive: We make working from home work.

We've found ourselves in unprecedented times.

Businesses are faced with an entirely remote workforce, often for the first time.

New societal and market realities require secure, reliable, productive and collaborative remote working conditions, at scale, for businesses everywhere.

How businesses optimize their teams, practices and technology solutions for this new environment is critical.

A dark blue rectangular box with a subtle background image of a laptop keyboard and a desk. The text is centered and uses a mix of white and light blue colors.

"Work From Home" is just another virtual location for EPAM's Remote By Design™

Our global team continues to deliver value to our customers and engineer the future, from the office or from home.

"The thread that runs through the entire history of the company, is the absolute unique demand the world has put on EPAM, even from the beginning, to deliver distributed engineering - because we were in Minsk, we were in Budapest, we were in many different places and where ever we were, we were not with the client 100% of the time. Our engineering DNA is therefore not unique just because of our product engineering heritage, but also because it's distributed and has been for 20 years."

ELAINA SHEKHTER, CMO & Head of Strategy, EPAM

FAST FACTS

- We were founded in **1993** as a networked, distributed organization
- **36,700+** of EPAM's global employees are making #WorkFromHome work
- We've spent **25+** years honing collaborative, productive and secure remote working practices, and have helped our customers, like SAP, do the same
- EPAM has over **100** delivery centers that are stress tested and optimized to enable operating model flexibility with continued innovation in remote working practices
- Our Remote By Design solution has gone through a rigorous **18-month** testing process, so we know it works

EPAM REMOTE & MANAGED SERVICES

New market conditions require remote productivity everywhere – secure, reliable, productive and collaborative. Businesses will need to move from emergency measures - ensuring their teams can ‘get by’ for one, two or four weeks - to robust remote business operations that can sustain multiple months of new operating models. At EPAM we understand this better than most, through practice.

EPAM provides our customers with a reliable, predictable and cost-efficient model to run, maintain, enhance or transform their digital platforms, regardless of location or geography.

Because no two customers have the same set of challenges, we can develop and deliver customized engineering, support and testing services for work-from-home, onsite, offshore, nearshore or any combination of delivery model. We can also support our holistic operating capabilities from consulting to design and run services.

HERE ARE THE KEY BENEFITS OF REMOTE BY DESIGN:



WORK FROM HOME, WORKS

We Make Working From Home, Work

- Secure, productive & agile
- Secure setup
- Proactive provisioning
- Managed staff onboarding
- Performance monitoring & optimization



BORDERLESS COLLABORATION

Customer-centric, blending internal and external staff in multifunctional streams

- Fluid responsibilities
- Ownership of delivery
- Product management
- Proper setup of infrastructure and services upfront
- WFH is already supported
- Next level of agile



ADAPTIVE PRODUCTIVITY MONITORING

Advanced tools to provide productivity and performance

- Build natively into desktop and laptop images
- Collect data and report across profiles
- Support productivity monitoring and performance management



NON-LINEAR MANAGED CAPACITY/SERVICE

We can convert internal and other contract/contingent workforce into a single point

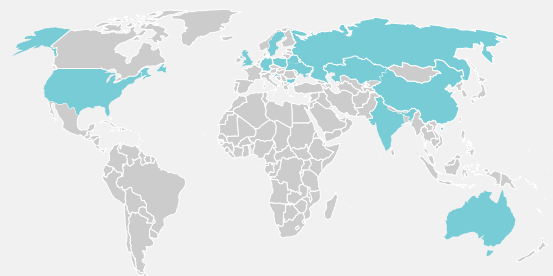
- Support seamless collaboration with client and EPAM teams
- Convert other contractors into one integrated team
- Ability to flex capacity +/- as market conditions change
- Leverage alternate workforce models

THE NEW HYBRID MODEL

We combine Remote, Work From Home, Onsite, Nearshore and Offshore models. We select based on the types of activities and skill-sets required, along with specific project and client requirements – as we understand that no two customers have the same set of challenges:

- Local presence (remote/onsite/onshore/offshore) to drive highly efficient technical communication and strategic alignment
- Nearshore and offshore delivery centers with remote capabilities for optimized service delivery
- Our **EPAM Anywhere** offering, operated and tested over an 18-month period, is taking remote working to the next level

Our 100+ global delivery centers are stress tested and optimized to enable operating model flexibility with continued innovation in remote working practices



AVAILABILITY OPTIONS

24 x 7 x 365 Support

Client Business Hours Support

Follow-the-Sun with Multiple Locations

Custom Setup

EPAM PROVIDES THE TOOLS & MANAGEMENT CAPABILITIES ESSENTIAL FOR DISTRIBUTED & REMOTE WORKING

SECURITY & RELIABILITY ARE TOP PRIORITY

Luminate Secure Access Cloud™ and OPSWAT MetaAccess™ jointly offer an integrated security solution for zero trust networks to securely provide access to digital assets placed on-premises, as well as in public and private clouds.

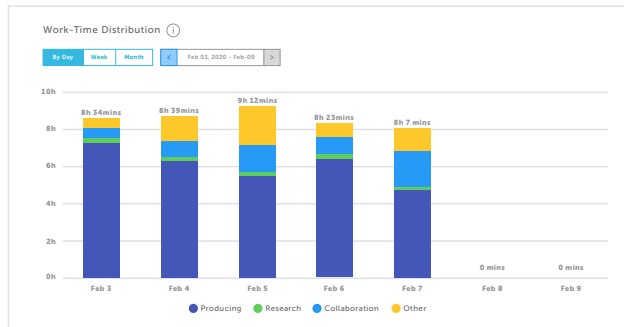


UNDERPINNED BY OUR TelescopeAI™ PLATFORM

TelescopeAI is EPAM's remote, secure, reliable and continually optimized productivity platform.



**MANY SAY THEY CAN
SELL PRODUCTIVITY –
WE CAN SHOW YOU**



KEY CLIENT SECURITY CONCERNS

Client End Point & Device ID: Ensuring that each device is locked down

Authentication: Ensuring that each instance of access is a valid interaction/transaction

Data Transport: Ensuring that the data is secure in transit across the various systems between the user and the corporate data store/warehouse

Policies: Enabling a business to set rules around utilization or data, and obtain information for appropriate business purposes

Resource & Data Access: Limiting access to corporate resources based on roles, responsibilities and functions – ensuring the wrong people don't see the wrong things

GDPR/PII: Protecting individual's private data against unacceptable and impermissible usage

EPAM'S REMOTE & MANAGED SERVICES SOLUTION

Access control and authentication in the platform enables end-to-end protection

Data transportation security and related content access policies are enforced by the respective platform layers within EPAM's solution, thereby addressing these key needs

Asset and resource access is governed by configurations in the solution, providing the right access

Compliance is managed through in-built rules-based capabilities, ensuring everyone's data is secure

Remote working is enabled through our VDI-like solution, without the hassle, time and expense of traditional VDI implementations

When you are in our secure infrastructure, it's as if you're in a VDI (Virtual Development Environment)



MANAGED ENGINEERING SERVICES

We enhance, transform and continuously improve key products and platforms

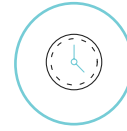
- Modernization and migration
- EngX360-based agile transformation
- Output or capacity-based engagement models
- Project to product management



MANAGED SUPPORT SERVICES

We provide end-to-end support across platforms

- Run and maintain production environment to ensure smooth ongoing operations
- Site reliability engineering (SRE), swarming and classical 3-tier support models
- Intelligent operations powered by RPA, AI and ML solutions



MANAGED TESTING SERVICES

We perform automated testing and end-to-end quality improvement

- Productivity improvement through automation
- Quality-based metrics and KPIs
- Performance testing
- test IO - a secure, flexible and powerful platform for crowdtesting, at scale, across a distributed group of people

How can we help?

PLEASE CONTACT YOUR ACCOUNT MANAGEMENT TEAM TO FIND OUT MORE.

NEW TO EPAM? Please contact RemoteByDesign@epam.com